

Leadership Alerts

Articles & Links on Educational Leadership, Tech and Customer Service
Compiled & edited by VCC Library

April 1, 2014

Goleman, D. (2014, March 31). **How Leaders Can Overcome Obstacles for Change**. In *Influencer*. Retrieved from linkedin.com

"We've all heard the saying (or myth): people resist change. Of course, the main task of many leaders is to bring about change – sometimes unpopular yet necessary adjustments. How can leaders push past a team's cynicism – and their own self-doubt to bring about change?." [EXCERPT FROM ARTICLE]

RIORDAN, C. M. (2013). **Foster a culture of gratitude**. *Finweek*, 40.

The article discusses the need to develop a culture of gratitude at workplaces in order to gain high job satisfaction that leads to the growth of an individual as well as the organization. It mentions various ways to inculcate such a culture which includes helping others to develop, involving employees in decision-making, and supporting the concept of camaraderie. It also mentions about the work culture at internet-related service provider Google, that promotes feelings of employee value. [ABSTRACT FROM AUTHOR]

RIORDAN, C. M. (2014, January 16). **Three Ways Leaders Can Listen with More Empathy**. In *HBR Blog Network*. Retrieved from HBRblogs.com.

Too often, leaders seek to take command, direct conversations, talk too much, or worry about what they will say next in defense or rebuttal. Additionally, leaders can react quickly, get distracted during a

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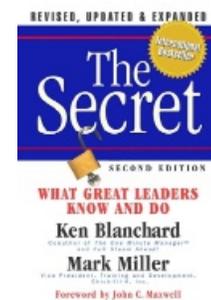
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EDUCAUSE Review

Articles of 2013

BOOKSHELF SPOTLIGHT

**The Secret :
What Great
Leaders
Know and Do**



**Go Team! :
Take Your
Team to the
Next Level**

conversation, or fail to make the time to listen to others. Finally, leaders can be ineffective at listening if they are competitive, if they multitask such as reading emails or text messages, or if they let their egos get in the way of listening to what others have to say. [EXCERPT FROM ARTICLE]

Lencioni, P. (2013). **What Leaders Won't Do**. *Leadership Excellence*, 30(8), 7.

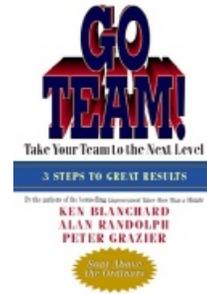
The author presents his thoughts on organizational leadership and many individuals' efforts to avoid emotional discomfort at work. He states that many leaders are uncomfortable with addressing political or interpersonal issues within the organization despite having the best skill set to manage such problems. In addition, he suggests that this is often due to a fear of conflict and accountability as well as a sense of entitlement among leaders. [ABSTRACT FROM PUBLISHER]

Maxwell, J. C. (2013). **People See, People Do**. *Leadership Excellence*, 30(12), 34-35.

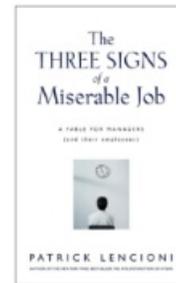
The author talks about leadership based on values and a pragmatic approach. He stresses the importance of being aware that others are watching him and following his lead. He outlines the kinds of traits that he wants to model people around him including a passion for personal growth, a heart for people, and an ability to coach others to reach their potential. [ABSTRACT FROM PUBLISHER]

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