



Library and Learning Centre Achievement Report 2024-2025

Land Acknowledgement

We acknowledge that Vancouver Community College (VCC) is located on the traditional unceded territories of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish), and sə'íl wə'taʔt (Tsleil-Waututh) peoples who have been stewards of this land from time immemorial.

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LIBRARY

Main Achievements

Services

- won “**Campuses of the Future**” Award at VCC Day for expanding our environmental sustainability efforts.
- successfully proposed and secured approval for reduced student printing fees, making printing more affordable. Black and white printing costs dropped by up to 50%, and colour printing costs dropped by up to 40%, helping to lower financial barriers for students.
- refreshed and enhanced 11 video tutorials on the Library’s YouTube channel to make them more accessible, engaging, and relevant for VCC students. Updated titles include How to Install Zotero, Find Academic Articles and Find and Access eBooks.
- expanded technology lending program to include karaoke machine, 6 Meta Quest 2 VR Headsets for culinary students to borrow, power bank, tripod with tray, 20 additional laptops for LINC department, button making machine.



Indigenization

- initiated a project to decolonize subject headings for materials exclusive to VCC. This work involves reviewing and updating outdated or colonial language in cataloguing records to better reflect Indigenous perspectives and promote more respectful and inclusive access to our collections. As part of this project, around 412 local titles were updated, and a list of 206 local titles with group names requiring updates was identified for future work.
- partnered with the Indigenous Event Planning Committee to create an educational quiz for Orange Shirt Day, helping to raise awareness and promote understanding of the history and impact of residential schools among the VCC community. We received 89 submissions from students and staff in September 2024. The winner received a \$50 gift card.

Research

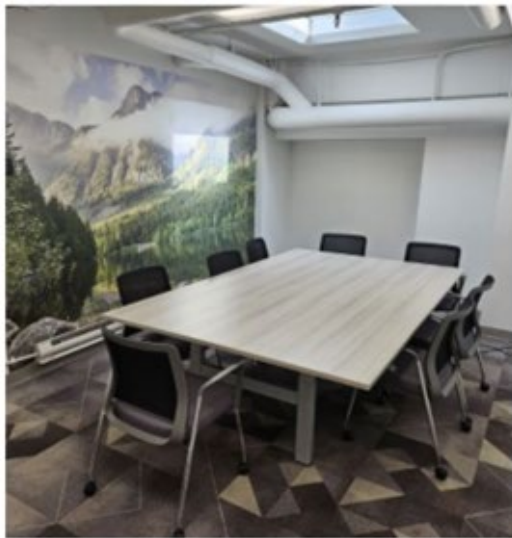
- hosted the annual Teaching, Learning, and Research Symposium's Student Showcase, highlighting research and learning from Dental Hygiene, Bachelor of Nursing, Early Childhood Education, and Hospitality students. The event featured live lightning talks and digital posters and \$650 in prizes were awarded. It was a successful occasion for celebrating and rewarding the exceptional academic achievements of our students.
- facilitated the adjudication of the VCC Research Fund which awarded \$10,000 in research support funding.



This photo of Silver Lake, BC, was voted by Library staff to be the art wall of the new Sustainability Room (Downtown Library).

Student's Space

- made significant updates to the Downtown library space to improve accessibility, collaboration, and sustainability.
- installed a new, more accessible and welcoming service desk.
- added a study pod with seating for six, designed for lively group conversations with minimal noise transfer.
- created the Sustainability Study Room, a 10-person study/collaboration space featuring a mural of BC's Silver Lake (printed on PVC-free, fibre-based material) and a curated collection of sustainability-themed books. This initiative was supported by a VCC Small Eco Grant.
- introduced a phone booth designed for individual work, offering zero noise transfer — ideal for private phone calls and attending online classes.
- moved the Readers to expand Indigenous Authors and Indigenous Language displays at the Broadway Library.



New Service desk, sustainability study room, study pod, and phone booth (Downtown Library).



*Artworks created by VCC Digital Graphic Design students
in partnership with Deaf and Hard of Hearing Department (Broadway Library).*

Accessibility

- assessed library accessibility by surveying faculty and students, supported by additional SIEF funding to expand the project. Direct engagement with Deaf and Hard of Hearing classes through group interviews led to valuable student feedback.

Archives and Records Management

- completed a major project to review and streamline our offsite records holdings at Iron Mountain. Approximately 1,200 boxes were securely destroyed. Our remaining holdings have been reduced to 675 boxes, leading to a two-thirds reduction in monthly storage costs and providing significant ongoing savings.
- transitioned the College's on-campus secure shredding services to Iron Mountain. After review and consultation with users, 20 secure shredding bins were replaced around both campuses and two new bins were added in the DTN dental clinic and the BWY Foundation offices.



Outreach

- created our second online Library Scavenger Hunt which received 60 submissions from students and staff in September 2024. The winner received a \$50 gift card.
- completed 242 promotions projects.
- submitted 46 stories to VCC Digest (24 more than last year).
- created 41 myVCC posts (20 more than last year).
- uploaded 80 promotional sliders on the library website.
- designed 48 posters for Broadway Building B board near Security.
- created 9 table displays and 5 window displays in Broadway Library.
- distributed treats for Lunar New Year, Mental Health and Wellbeing Day, International Day Against Homophobia, Biphobia and Transphobia (IDAHOT), and Halloween.

Open Education Resources

- initiated the creation of an *OER by Discipline* online textbook to support VCC program areas. This resource will make it easier for faculty and students to search for curated Open Educational Resources aligned with specific disciplines.
- organized and hosted two events to promote open education: *Defining and Finding Open Educational Resources* during Open Access Week (October 21–25, 2024), and *Adapting and Adopting Open Educational Resources* during Open Education Week (March 3–7, 2025).



Welcome Week (September 2024), International Day Against Homophobia, Biphobia and Transphobia (May 2024), Orange Shirt Day (September 2024), Welcome Week (January 2025), Bike for the Climate Environment Fair (June 2024).



Statistics

229

research classes and tours
(in person and online).

110

libguides

5,375

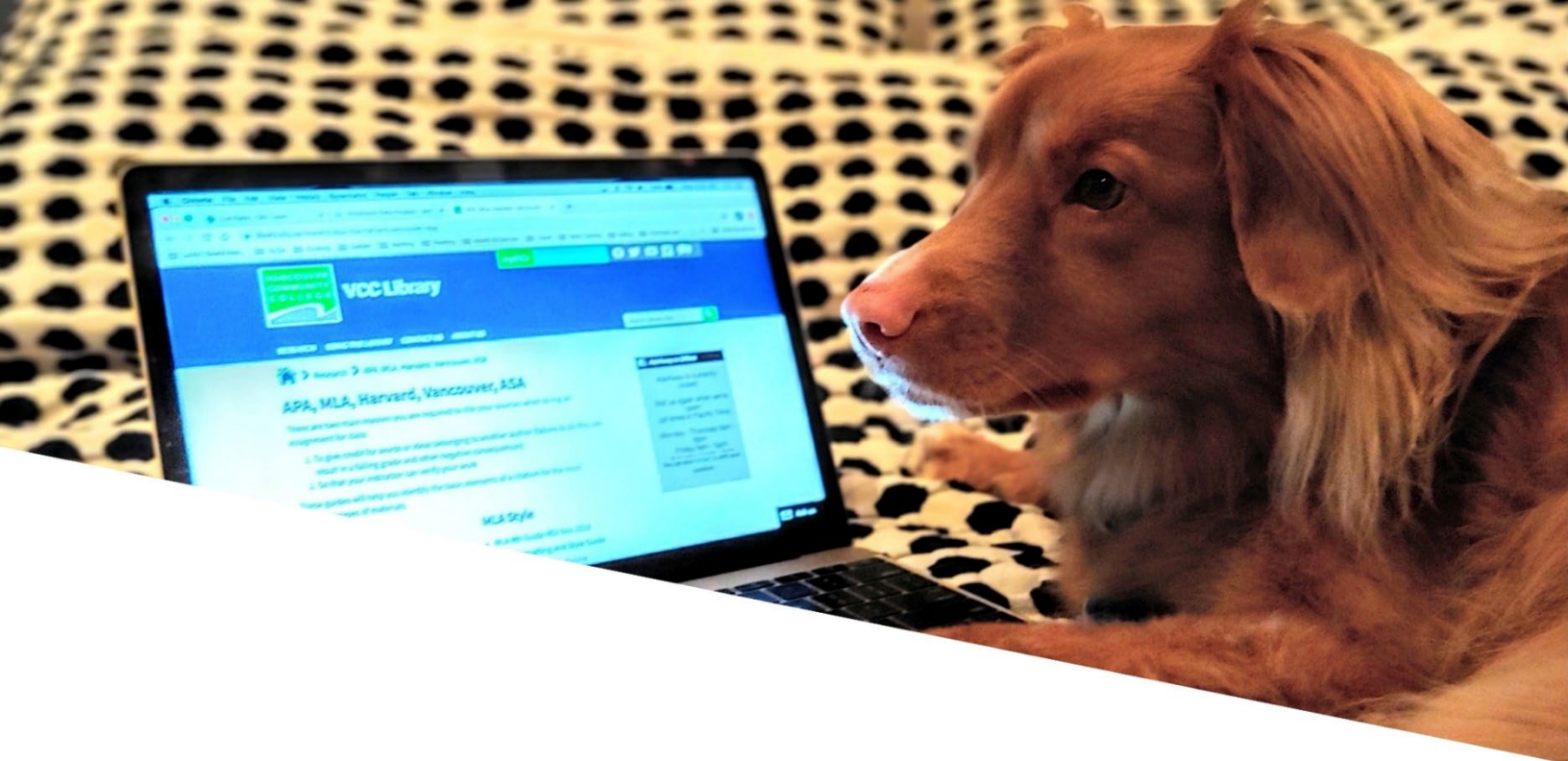
students
participated in Library research classes
and tours (in-person and online).
2,140 of those students attended online.

55,750

libguide views

237,512

people
visited the library.



59

videos

on [VCCLibrary](#) YouTube channel.

101,007

**video/music streaming &
eBook/audiobook use**

12,584

views of videos on [VCCLibrary](#)
YouTube channel.

155,283

article database uses

including legal and transportation:
includes research article databases,
Lexis, transportation (ALLDATA + Identifix).

169,486

web sessions

(a session is a visit by a single user
lasting less than 30 minutes)

1.1 M

pageviews

of the [VCC library website](#)



Circulation

Items	2022-2023	2023-2024	2024-2025
Books	11,250	13,514	14,312
Reserves 24-hour	525	1,602	2,265
Term Loan	1,250	1,274	1,545
Reserves 7-days	224	321	292
DVD/CDs	276	267	127
Periodicals	87	112	104
Reserves 120-days	73	37	46
Alternate formats	9	18	14
Total	13,694	17,145	18,705



Technology Loans

Items	2022-2023	2023-2024	2024-2025
Library Equipment	621	1,723	474
Reserves 2 hours	703	1,285	1,743
Laptops	582	844	1,532
iPads	253	384	382
Games	11	112	85
Total	2,170	4,348	3,268

LEARNING CENTRE



Main Achievements

- continued collaboration with IECE: Tutors and coordinator weekly presence at the BWY and DTN Gathering Spaces.
- collaborated with PDO Career Lab to review and refresh the Resume and Cover Letter Writing Moodle course.
 - The revised course was launched on January 2, 2025.
 - Just over 43,500 participants are enrolled in the course.
 - Since January 2, 3588 participants have engaged with the course.
- collaborated with VCC Disability Services on a VCC Research Fund project: A Scan of Post-secondary Learning Supports for Neurodiverse Students. Recording of the presentation is [here](#) (at 2:48).
- received support from Marketing & Communications and Interpreting Services to create an ASL-interpreted version of our [Learning Centre information video](#).

Training and development opportunities for Learning Centre staff included:

- supporting neurodiverse students in tutoring and coaching contexts (SIEF-funded project)
- handling difficult situations (Reading the Room workshop with Dave Stevenson)
- basket weaving workshop with **Gíhlgiigaa (Todd De Vries)** (funding provided by the VCC EDI microgrant fund).





Statistics

7,305

Appointments

booked with LC tutors (English, math/science, life sciences, business) and the coordinator (academic coaching).

This represents all appointments booked and attended by students and does not include appointments booked and subsequently cancelled.

This is a very slight increase from 23-24 fiscal (7,277 appointments booked).

60

workshops

delivered by the Learning Centre tutors on English language skills, Generative AI for language learning, pharmacology, math and technology basics.

44

workshops

delivered by the Learning Centre coordinator on study skills, reading skills, note-taking and test-taking.

258

tutor hours

contributed to the [ELN WriteAway service](#).

245

student writing assignments

reviewed and feedback provided.



Student Feedback

“I’m really grateful for this service. My appointments with the tutor have made such a difference to my math journey – I felt respected as a learner.”

“I appreciate their help every time. I always learn something new from tutors, so I’m happy to have this service.”

“I’m grateful for the learning centre. Tutors are really friendly and they helped me a lot.”

“Thank you for helping me with Physics.”

Source: LC Annual Survey (responses collected December 2024-January 2025)



Vancouver Community College
Library and Learning Centre
Achievement Report 2024–2025.

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Library and Learning Centre

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Room 253 (Learning Centre)
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library.vcc.ca
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