



Leadership Alerts

Articles & Links on Educational Leadership, Tech and Customer Service
Compiled & edited by VCC Library

February 2, 2015

Garvin, D. A., & Margolis, J. D. (2015). **The Art of Giving and Receiving Advice**. *Harvard Business Review*, 93(1/2), 60-71.

The article looks at giving and receiving advice as an element of organizational leadership and managerial ability. It suggests that the skills related to these actions, such as self-awareness and diplomacy, are not innate talents but can be learned. They list problems that research has shown often occur in the process of seeking or giving advice, including being over-confident about one's own perspective, failing to seek advice from those with different perspectives, and not defining the problem at hand in a clear manner. It offers recommendations for both those seeking and giving advice to make the process as effective as possible. [ABSTRACT FROM AUTHOR]

Dingle, T. (2015). **Take the Leadership Failure Test**. (cover story). *Leadership Excellence*, 32(1), 30-31.

The author discusses his leadership failure test or checklist and identifies leadership as a skill, not a genetic disposition one is born with. Topics include details on leaders' roles in performing and exceeding expectations, details on a leader's role in making decisions, and details on leaders' need to embrace change. [ABSTRACT FROM AUTHOR]

Valenza, J. K. (2015). **Evolving with Evidence**. *Knowledge Quest*, 43(3), 36-43.

IN THIS ISSUE:

■ Top Management

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10 IT issues 2015

BOOKSHELF SPOTLIGHT

Conversational intelligence : how great leaders build trust and get extraordinary results



How colleges change : understanding, leading, and

The article details the application of technology to improve instructional practice. Topics discussed include the rationale for rethinking the tools used by school library leaders in collecting evidence, the various digital tools that can be used to examine, analyze and share student work, and evidence-based practice as evidence of leadership. [ABSTRACT FROM AUTHOR]

Bortz, D. (2015). **Shifting From Buddy to Boss**. *Money*, 44(1), 35.

The article offers guidelines for making a transition from being a buddy to becoming a boss. Topics covered include the need to discuss the change in leadership with each person, the advantage of slightly altering one's behavior to be a great manager and preserve friendships and the importance of making difficult decisions regarding raises and promotions. [ABSTRACT FROM AUTHOR]

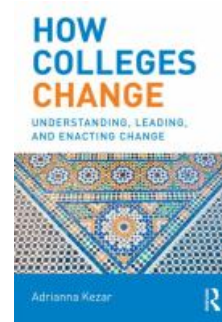
Hyter, M. C., & Tapia, A. (2015). **Can you teach emotional intelligence?**. *Chief Learning Officer*, 14(1), 34-37.

The article discusses the potential effects of companies' practice of teaching emotional intelligence on relationship building, leadership development, and performance. Topics include details on the effect of emotional intelligence on people's use of differentiating emotions to guide thinking and behavior, learning leaders' use of emotional intelligence, and the role of trust in work teams.

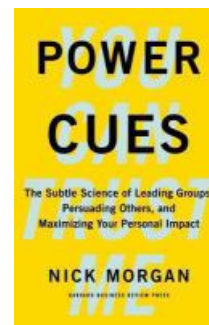
EDUCAUSE Top 10 IT Issues 2015

The annual EDUCAUSE Top 10 research — including the IT issues and [strategic technologies](#) reports— is used by higher education leaders and decision makers to anticipate and articulate challenges and inform their actions and decisions to address them. The list of top IT issues is developed by a [panel of experts](#) comprised of IT and non-IT leaders, CIOs, and faculty members and then voted on by the EDUCAUSE community. .

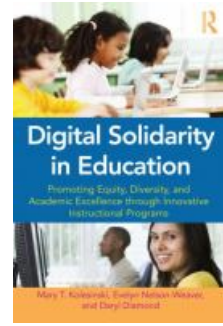
enacting change



Power cues : the subtle science of leading groups, persuading others, and maximizing your personal impact



Digital solidarity in education : promoting equity, diversity, and academic excellence through innovative instructional programs



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